

# DREAM BIG DREAMS WARRANTY

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## Limited 25-Year Abrasive Wear

Abraham Linc warrants that the surface pile of this carpet will not sustain more than 10% abrasive wear for twenty five (25) years from the original date of installation. "Abrasive wear" means fiber-loss from the carpet through normal abrasion, not from crushing or flattening of the carpet pile in any area, or from staining, soiling, fading, or other changes in carpet appearance. If, within the warranted period, the pile weight of the carpet, when compared to non-traffic areas, loses more than 10% of its weight, Abraham Linc will handle such claims as stated in the Limited Liability section of this warranty.

## What Is Not Covered

Specifically excluded from this warranty is damage caused by tears, pulls, pilling, burns, furniture, wheel traffic, or athletic equipment.

## Limited 25-Year Texture Retention

Abraham Linc warrants that this carpet will maintain its texture retention, not showing excessive pile crushing or matting from ordinary foot traffic as a result of the tufts losing twist, for twenty five (25) years from the original date of installation. "Texture retention" is the ability of the carpet tufts to retain their visible shape, as measured by the degree of bursting, opening, or untwisting of the tufts at the surface of the carpet. Texture retention is measured against standardized rating scales ranging from 5.0 (new or no change) to 1.0 (severe change), ISO Standard 9405-1990. To perform as warranted, this carpet must retain a texture rating of at least 2.5 under warranted conditions. If, within the warranty period, a texture rating of less than 2.5 occurs under warranted conditions, Abraham Linc will handle such claims as stated in the Limited Liability section of this warranty.

## Limited 25-Year Fade Resistance

Abraham Linc warrants that this carpet will not show a permanent color change due to exposure to sunlight greater than one unit as measured by the AATCC Gray Scale for standard comparison of the extent of color differences for twenty five (25) years from the original date of installation. If, within the warranty period, a color change due to atmospheric contaminants should exceed the AATCC Gray Scale criterion, Abraham Linc will handle such claims as stated in the Limited Liability section of this warranty.

## Limited Lifetime Manufacturing Defects

Abraham Linc warrants this residential carpeting against manufacturing defects for the life of the carpet from the original date of installation. If, within the warranted period, this carpet is determined to be defective, Abraham Linc will handle such claims as stated in the Limited Liability section of this warranty.

## Limited Lifetime Soil Resistance

Abraham Linc warrants that this carpet will not have a noticeable color change due to deposits of dry soil resulting from normal, indoor household foot traffic for as long as you own the carpet from the original date of installation. "Noticeable color change" is defined as a rating of less than 3 using standardized rating scales (Gray

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Scale AATCC Evaluation Procedure 1 or equivalent in the U.S.). If permanent noticeable color change should occur that cannot be removed using recommended methods by a certified carpet-care professional, Abraham Linc will handle such claims as stated in the Limited Liability section of this warranty.

### **What Is Not Covered**

Also specifically excluded from this warranty are damage or color changes caused by grease, mud, asphalt, tar, paint, ink, rust, blood, cement, urine, feces, vomit; or from materials that permanently destroy dyes or alter colors (such as bleaches, acne medications, drain cleaners and plant food); or changes in appearance or color due to burns, pets, tears, cuts, pulls, shading or pile reversal, fading, furniture depressions, or athletic equipment. This warranty applies only to carpet manufactured with the specific abovementioned fibers and not to any other product.

### **Limited Lifetime General Stain**

Abraham Linc warrants that the surface pile of this carpet will resist stains by most household foods and beverages for the life of the carpet from the original date of installation. If permanent staining should occur that cannot be removed using recommended methods by a certified carpet-care professional, Abraham Linc will handle such claims as stated in the Limited Liability section of this warranty.

### **What Is Not Covered**

Also specifically excluded from this warranty is damage or residual stains caused by non-food and non-beverage substances, in addition to foods and beverages that contain strongly colored natural disperse dyes as found, for example, in mustard, coffee, herbal tea, red wine, and hot beverages, as well as substances which destroy or change the color of carpets, such as bleaches, acne medications, drain cleaners, plant food, vomit, urine other than pet (domestic dog or cat) urine, and feces. This warranty applies only to carpet manufactured with the specific abovementioned fibers and not to any other product.

### **Limited Lifetime Anti-Static**

Abraham Linc warrants that this carpet will not generate static greater than 5 kilovolts (using AATCC Test 134-79) for the life of the carpet from the original date of installation. If static greater than 5 kilovolts is generated, Abraham Linc will handle such claims as stated in the Limited Liability section of this warranty.

### **Limited Lifetime Pet Urine Stain**

The manufacturer warrants that polyester carpet will resist staining caused by pet urine stains. **Exclusions include:** This warranty excludes any urine stain other than the pet. Pet feces and vomit are not covered under this warranty.

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## **LIMITED LIABILITY:**

Provided that you have complied with the Abraham Linc warranties, Abraham Linc shall have as its entire liability and exclusive remedy the warranty liability described in this section. Abraham Linc's liability under this limited warranty shall be limited to the actual cost of repair or replacement of only the affected area of the carpet extending to the nearest wall, doorway or entrance. Abraham Linc reserves the right to correct any defect prior to the carpet being removed, replaced or any settlement being offered. Upon determination of a valid claim and that the carpet cannot be restored by repair, Abraham Linc will arrange a credit to your retailer equal to a percentage of the cost of the carpet replacement only.

Credit will be issued based upon the length of time your carpet has been in use and according to the pro-rated schedule set out below for identical (or, if identical carpet is not available, comparable) carpet of equal value. The credit will be good only toward the purchase of new Abraham Linc carpet. There will be no cash payment.

**ABRAHAM LINC SHALL NOT BE LIABLE FOR AND WILL NOT PAY CONSEQUENTIAL, INCIDENTAL OR SPECIAL DAMAGES OF ANY KIND WHATSOEVER UNDER THIS WARRANTY.** Some states do not permit exclusion or limitation of incidental or consequential damages, so the exclusion or limitation may not apply to you. The limited warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. Except for these rights, the remedies provided under these warranties state the entire limit of Abraham Linc responsibilities.