

MONTE CARLO WARRANTY

15-Year Limited Quality Assurance

This warranty covers manufacturing defects that could occur in any the manufacturer carpet for the period of time specified with the carpet when used in an owner-occupied residence in a proper indoor installation. By manufacturing defect we mean any defect in material or workmanship. Carpet must be correctly installed in a proper indoor installation using a pad that meets FHA/HUD requirements, following the Carpet & Rug Institute Installation Standard effective October 1, 2009. Consult your retailer for details.

Exclusions: Matting and crushing, or any change in appearance retention, are not manufacturing defects and are excluded from this warranty. For the purpose of this warranty, matting is defined as the loss of pile thickness due to foot traffic. Crushing caused by furniture, including impressions left by legs of furniture, is not covered by this warranty. The manufacturer will not provide credit for labor charges for appearance related manufacturing defects that should have been detected before or during installation, such as missing tufts, dye spots, tears, loose backing, etc.

15-Year Limited Abrasive Wear

The manufacturer warrants that the surface pile of your carpet will not abrasively wear away by more than 10% in any area of the carpet for the period of time specified with the carpet when used in an owner-occupied residence in a proper indoor installation. Proper installation requires use of a suitable pad meeting FHA/HUD requirements, following the Carpet & Rug Institute Installation Standard effective October 1, 2009. Consult your retailer for details. Abrasive wear means fiber loss, and not changes in appearance such as crushing or matting.

Exclusions: Carpet installed outdoors or in areas subject to other than ordinary shoe traffic is excluded from this warranty. Crushing caused by furniture, including impressions left by legs of furniture, is not covered by this warranty.

15-Year Limited Texture Retention

The manufacturer warrants that this carpet will not exhibit significant twist loss or loss of texture from foot traffic for the period of time specified with the carpet when used in an owner-occupied residence in a proper indoor installation. Proper installation requires use of a suitable pad meeting FHA/HUD requirements, following the Carpet & Rug Institute Installation Standard effective October 1, 2009.

Exclusions: Carpet installed outdoors or in areas subject to other than ordinary shoe traffic is excluded from this warranty. Crushing caused by furniture, including impressions left by legs of furniture, is not covered by this warranty.

Note: The texture of any carpet will change to some degree in heavy traffic areas. Such conditions constitute normal wear and tear and are not covered by this warranty, which is intended to protect you from excessive appearance change.

15-Year Delamination Warranty

The manufacturer warrants that your carpet will remain free of delamination, tuft bind failure, and edge ravel issues after installation for the period of time specified with the carpet. Carpet must be correctly installed in a proper indoor installation following the Carpet & Rug Institute Installation Standard effective October 1, 2009.

10-Year Zipper Warranty

The manufacturer guarantees your carpet will not “zipper” for up to 10 years. Seams and edges must be properly sealed based on our installation guidelines.

Lifetime Limited Staining

The manufacturer warrants that the surface pile of your carpet will remain stain resistant to most household food and beverage substances for the amount of time stated for your carpet in an owner-occupied residence in a proper indoor installation. This limited residential warranty specifically excludes stains from substances such as bleaches (including acne medication), caustic chemicals, insecticides, paints, plant food, iodine, very strong dyes, acids, feces, urine, and vomit.

Exclusions: This limited warranty specifically excludes stains from substances such as bleaches, caustic chemicals, insecticides, paints, shoe polish, lipstick, plant food, iodine, very strong dyes, acids, feces, oil-based substances, and vomit. Please note: No carpet is absolutely stain proof. While your The manufacturer carpet is inherently stain resistant, some staining may still occur, especially over time and in high-traffic areas. These carpets will enhance your ability to clean up stains, not prevent stains. Depending on the type of substance causing the stain, removal may require substantial repeated cleanings, and some stains may not be removable.

Lifetime Limited Soil Resistance

The manufacturer warrants that the surface pile of your carpet will resist soiling by more common household soil for ten the amount of time specified for your carpet in an owner-occupied residence in a proper indoor installation. Proper maintenance and regular vacuuming will reduce soiling, and less residue will remain in the carpet. Note that light-colored carpets will show soiling more readily than darker colors and require more frequent maintenance to keep them looking their best.

Limited Lifetime Pet Urine Stain

The manufacturer warrants that polyester carpet will resist staining caused by pet urine stains. **Exclusions include:** This warranty excludes any urine stain other than the pet. Pet feces and vomit are not covered under this warranty.